## § 160.8

- (i) Treat an opt out direction by a joint consumer as applying to all of the associated joint consumers; or
- (ii) Permit each joint consumer to opt out separately.
- (3) If you permit each joint consumer to opt out separately, you must permit one of the joint consumers to opt out on behalf of all of the joint consumers.
- (4) You may not require all joint consumers to opt out before you implement any opt out direction.
- (5) Example. If John and Mary have a joint trading account with you and arrange for you to send statements to John's address, you may do any of the following, but you must explain in your opt out notice which opt out policy you will follow:
- (i) Send a single opt out notice to John's address, but you must accept an opt out direction from either John or Mary;
- (ii) Treat an opt out direction by either John or Mary as applying to the entire account. If you do so, and John opts out, you may not require Mary to opt out as well before implementing John's opt out direction; or
- (iii) Permit John and Mary to make different opt out directions. If you do so:
- (A) You must permit John and Mary to opt out for each other.
- (B) If both opt out, you must permit both to notify you in a single response (such as on a form or through a telephone call).
- (C) If John opts out and Mary does not, you may only disclose nonpublic personal information about Mary, but not about John, and not about John and Mary jointly.
- (e) *Time to comply with opt out.* You must comply with a consumer's opt out direction as soon as reasonably practicable after you receive it.
- (f) Continuing right to opt out. A consumer may exercise the right to opt out at any time.
- (g) Duration of consumer's opt out direction. (1) A consumer's direction to opt out under this section is effective until the consumer revokes it in writing, either by hard copy or, if the consumer agrees, electronically.
- (2) When a customer relationship terminates, the customer's opt out direction continues to apply to the non-

public personal information that you collected during or related to that relationship. If the individual subsequently establishes a new customer relationship with you, the opt out direction that applied to the former relationship does not apply to the new relationship.

(h) *Delivery*. When you are required by this section to deliver an opt out notice, you must deliver it according to §160.9.

## § 160.8 Revised privacy notices.

- (a) General rule. Except as otherwise authorized in this part, you must not, directly or through any affiliate, disclose any nonpublic personal information about a consumer to a non-affiliated third party other than as described in the initial notice that you provided to that consumer under §160.4, unless:
- (1) You have provided to the consumer a clear and conspicuous revised notice that accurately describes your policies and practices;
- (2) You have provided to the consumer a new opt out notice;
- (3) You have given the consumer a reasonable opportunity, before you disclose the information to the non-affiliated third party, to opt out of the disclosure: and
  - (4) The consumer does not opt out.
- (b) *Examples*. (1) Except as otherwise permitted by §§ 160.13, 160.14, and 160.15, you must provide a revised notice before you:
- (i) Disclose a new category of nonpublic personal information to any nonaffiliated third party;
- (ii) Disclose nonpublic personal information to a new category of non-affiliated third party; or
- (iii) Disclose nonpublic personal information about a former customer to a nonaffiliated third party, if that former customer has not had the opportunity to exercise an opt out right regarding that disclosure.
- (2) A revised notice is not required if you disclose nonpublic personal information to a new nonaffiliated third party that you adequately described in your prior notice.
- (c) *Delivery*. When you are required to deliver a revised privacy notice by this section, you must deliver it according to §160.9.